**Brian Crossley**

**software developer**

208.789.0285 • bcrossley712@gmail.com • github.com/bcrossley712

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**SUMMARY**

Proven ability to learn complex industry sets in short time span. Consistently upbeat and driven to complete any task put forward. Gained a solid reputation as a mentor and trainer while confidently completing tasks assigned. Extensive experience in customer service and satisfying the need of both the customer and the business.

* Highly skilled in conflict resolution, staff development, and goal completion
* Proven track record in exceeding sales goals, motivating sales teams, and providing exceptional customer service
* 20 years of customer service experience

**INDUSTRY SKILLS SETS**

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| --- | --- | --- | --- |
| ­­JavaScript | ­Node.js | ­Vue.js | ­C# |
| HTML | Mongoose ODM | MongoDB | ­MySQL |

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**EXPERIENCE**

**Software Development Student –** *CodeWorks*Feb 2022-present

* C# with MySQL
* Produced a quality clone of high a fidelity Figma mock of a full stack application in Vue.js with Node.js backend
* Gained a solid understanding of JavaScript/HTTP/CSS/Node.js

**Merchandizing and Member Service –** *Costco*2014-present

* ­Strong organizational skills help improve quality of work by maximizing time spent on each task
* Established a solid reputation for dedicated work ethic and first-class member service during member interaction
* Seek out ways to create a welcoming and eye pleasing environment through proper merchandizing techniques

**­Store Management** - *Jacksons Food Stores* 2007-2014

* ­Established positive working relationships with managers and staff with diverse needs and expectations
* Confidently and proactively helped resolve issues for customers in a busy retail environment
* Trained and supervised associates on complex merchandising guidelines and quality customer service

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**EDUCATION**

**CodeWorks Academy** Feb 2022-expected graduation Apr-31 2022

* 13 weeks intensive boot camp to solidify understanding of software development methods
* Learned Agile methodology from A-CSPO and A-CSM Zach Olsen.
* Developed multiple quality applications through powerful instruction and strong individual and team output

**Honey-Do**

* <https://github.com/bcrossley712/honey-do> OR <https://honey-do-planner.herokuapp.com/#/>
* Collaborated with two other developers to build a chore/grocery management system and recipe finder
* Built with a Vue.js front-end and a Node.js back-end utilizing Bootstrap and a MongoDB
* Was product owner of the project and oversaw the daily functions and tasks to ensure completion

**Tower**

* <https://github.com/bcrossley712/Tower>
* Created a near identical functional event management system from a high fidelity Figma mock
* Built with a Vue.js front-end and a Node.js back-end utilizing Bootstrap and a MongoDB
* This was a solo project that took place over 4 days

**Burn-Book**

* <https://github.com/bcrossley712/burn-book>
* Collaborated with a group of 4 to create a social media forum
* Build with an MVC patterned front-end a Node.js backend
* Pulled group together and kept on task through mediation and communication